



BANK

AGENT ID

BRANCH

Agency Banking Tariff Guide		ABC Deposits to KCB	
Deposit	Free	Transaction band	Amount
School Fees Payment	2,300	1,000 - 10,000	1,000
Withdrawals		10,001-60,000	1,200
Transaction band	Amount	60,001-150,000	1,500
<10,000	1,000	150,001-225,000	1,800
10,001-60,000	1,200	225,001-300,000	2,000
60,001-150,000	1,500	300,001-600,000	2,300
150,001-225,000	1,800	600,001-1,000,000	2,600
225,001-300,000	2,200	1,000,001-2,500,000	3,300
300,001-600,000	2,600	2,500,000-5,000,000	4,000
600,001-1,000,000	3,500	Other Services	
1,000,001-2,500,000	4,500	Account Opening	
Above 2,500,000	6,000	Balance Enquiry	
NWSC/URA		Mini Statement	
Transaction band	Amount	Available Services	
<10,000	2,300	☐ Deposit and withdrawal	
10,001-60,000	3,000	☐ Payment of salaries	
60,001-150,000	3,500	☐ Balance inquiry	
150,001-225,000	4,000	☐ Bill payment	
225,001-300,000	4,500	☐ Transfer of Funds	
300,001-600,000	5,000	☐ Generation and issuance of mini bank statements.	
600,001-1,000,000	5,500	☐ Collection of documents in relation to account opening, loan application, credit and debit card application.	
1,000,001-2,500,000	6,000	☐ Mobile phone airtime top up.	
Above 2,500,000	6,500	☐ Any other activity as the Central Bank may prescribe.	

PROHIBITED ACTIVITIES

AN AGENT SHALL NOT;

- Payment of retirement and social benefits
- Carry out a transaction when a transactional receipt or acknowledgement cannot be generated.
- Charge any fees directly to the customers.
- Carry out agent banking business when the initial commercial activity has ceased or insignificantly diminished.
- The commercial activity should be viable and able to financially support the agent banking business.
- Offer any type of guarantee in favor of any customer.
- Offer banking services on their own accord (provide on their own account banking services similar to those provided by them under an agency contract).
- Continue with the agency business when they have a criminal record or disciplinary case involving fraud, dishonesty or any other financial impropriety.
- Provide, render or hold themselves out to be providing or rendering any banking service which is not specifically permitted in the contract.
- Open accounts, grant loans or carry out any appraisal function for purposes of opening an account or granting of a loan or any other facility except as may be permitted by any other written law to which the agent is subject.
- Undertake cheque deposits and encashment of cheques.
- Cheque book collection.
- Conduct foreign exchange transactions.

For People.
For Better.

KCB Bank is Regulated by the Bank of Uganda.
Customer deposits are protected by the Deposit
Protection Fund up to UGX 10million, Terms and
Conditions apply.

Contact us today
TOLL FREE: 0800311411
Chat with Kaycee: +256 770 935 678
Whatsapp: +256 757 378 603