Plot 56, Lohana Towers, Lugogo Bypass
P.O. Box 7399
Kampala, Uganda
T: +256 200 508220
ContactCenterUG@ug.kcbgroup.com

November 18, 2026.

1. Policy Statement

The top management of KCB Bank Uganda is unequivocally committed to preserving the confidentiality, integrity, and availability of all information assets within the scope of its Information Security Management System (ISMS).

This Information Security Policy provides the framework for establishing, implementing, maintaining, and continually improving our ISMS in accordance with the requirements of ISO/IEC 27001:2022.

2. Leadership Commitment

We, the leadership of KCB Bank Uganda, hereby establish this policy and commit to:

a. Providing the necessary resources and leadership support for the effective implementation and maintenance of the ISMS.
b. Ensuring this policy and the information security objectives are aligned with the strategic direction of the organization.
c. Integrating information security responsibilities into our roles and processes to demonstrate leadership and commitment.

3. Scope of the ISMS

The ISMS applies to all information assets involved in the processing, storage, and transmission of sensitive bank and/or customer information. The specific boundaries of the ISMS, including all physical locations, assets, and technologies within scope, are defined in the ISMS Scope Document.

4. Core Principles

To fulfil this commitment, KCB Bank Uganda shall:

a. Protect Information: Protect the confidentiality, integrity, and availability of information from all threats, whether internal or external, deliberate, or accidental.
b. Manage Risk: Establish a systematic risk management process to identify, assess, and treat information security risks to an acceptable level.
c. Set Objectives: Establish measurable information security objectives that are monitored, communicated, and reviewed to ensure continual improvement.
d. Comply with Obligations: Meet all applicable legal, statutory, regulatory, and contractual requirements related to information security.
e. Foster Awareness: Implement a security awareness program to ensure all personnel, including employees, contractors, and third-party users, understand their information security responsibilities.
f. Ensure Resilience: Maintain business continuity and incident response plans to ensure the timely resumption of critical operations and an effective response to security incidents.
g. Govern Third Parties: Manage information security risks associated with suppliers and third parties through contracts and ongoing monitoring.

5. Continuous Improvement

KCB Bank Uganda is committed to the continual improvement of the effectiveness of the ISMS. This will be achieved through regular reviews of risks, performance against objectives, internal audits, and management reviews.

This policy shall be reviewed annually by Top Management to ensure its ongoing suitability, adequacy, and effectiveness.

Yours faithfully,



EDGAR BYAMAH
MANAGING DIRECTOR

Date of Issue: November 18, 2026.
Next Review Date: November 18, 2029.

KCB Bank Uganda Limited
Directors: M. Katamba (Chairman); Ms. A. S. Asiimwe; Ms. E. Namara; Dr. J. N. Tamale; M. M. Ngungi; Ms. A. N. Mayanja (Executive Director); E. Byamah (Managing Director)

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KCB Bank Uganda Limited is regulated by the Bank of Uganda.
Customer deposits are protected by the Deposit Protection Fund up to 10million.

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